BARTOLUCCI SRL

The company carries out precision mechanical processing and has always strived to deliver to its clients products with quality characteristics.

The company has therefore felt the need to adopt a complete and methodic instrument in order to ensure compliance with the requirements related to the produced products, the Client satisfaction and to improve its own Quality Organization, deeming the adoption of a Quality management System referred to the norm UNI EN ISO 9001:2015 as an appropriate solution to its needs.

## SET OBJECTIVES:

Meet the complete satisfaction of the Client through a flexible and efficient company organization, aimed to the respect of the characteristics offered by the Client and handling risks and opportunities relative to the company context, in order to pursue a sustainable growth and a ceaseless improvement of the QMS.

In particular the following medium/long term period objectives are:

- **a)**Adoption o fan efficient organization, based on precise standards and/or work methodologies;
- **b)**Grant the realization of products with high Quality standards meeting the Client needs;
- c)Grant the respect of the expected production times;
- **d)**Lower internal costs caused by non-quality through an adequate company Quality management and a ceaseless attention to improving solutions;
- **e)**Select a market target that allows a significant client pool diversification, located even out of the provincial or regional territory.

**Note:** Objectives and commitments details (short/medium term) are listed in the documentation developed in occasion of the Quality Management system review, and are expressed in the form of milestones that can be measured and verified.